CPG Meeting Notes - 23/03/22

Attendees:

Rhys Ab Owen MS; Luke Fletcher MS; Mark Isherwood MS; Sion Jones; Huw Owen; Ioan Bellin; Ceri Higgins; Nigel Hullah; Michaela Morris; Versha Sood; Andrea Cooper; Charlotte Knight; Lowri Williams; Karyn Davies, Rebecca Cicero; Suzy Webster; Suzanne Duval; Rosslyn Offord; Andrea Nicholas-Jones; Catrin Hedd Jones

Apologies: Peredur Owen Griffiths MS; Llyr Gruffydd MS; Helen Cunliffe; James Ibell; Catrin Edwards; Sue Phelps

Introductions

RhAO welcomed everyone to the meeting and asked attendees to introduce themselves via the chat box.

<u>Update on Alzheimer's Society Cymru evidence session for the Senedd's Health and Social Care</u> <u>Committee inquiry into hospital discharge- Huw Owen</u>

HO mentioned two different inquiries that the Health and Social Care Committee have been working on- the inquiry into waiting times as well as their inquiry into hospital discharge. Alzheimer's Society Cymru provided written evidence to the first one, and oral evidence to the second one, alongside an unpaid carer from North East Wales who told her story. A lot of the evidence given was based on the CPG's Report on Hospital Care in Wales. Link to meeting will be circulated with minutes. HO mentioned that the session was incredibly useful, and the tone of questioning and understanding from MS's were in line with what the CPG have been suggesting. Recommended discharge slots were discussed, which was one of the solutions of the CPG's report. RhAO mentioned the importance of seeing these solutions discussed in Senedd Committee work.

<u>Update on Dementia Friendly Hospital Charter</u>

SJ introduced the next agenda item, and gave a brief overview of the purpose of the Dementia Friendly Hospital Charter in Wales. SJ handed over to MM who spoke on behalf of Improvement Cymru about the charter, its next steps and its implementation plan.

MM spoke about the importance of having a charter that is bespoke for Wales, shaped and coproduced by the lived experiences of people living with and affected by dementia.

The Charter is based around the RCN's SPACE principles, with an additional two principles: Volunteering and Governance. The Charter will come with a robust programme for self assessment, including the Wales Care Fit for VIPS platform.

NH spoke as a member of Lleisiau Dementia about their involvement in the charter's journey, and spoke about the importance of meaningful coproduction. The Charter provides a framework for how people living with dementia should be treated in hospital, moving towards a focus on person centred care.

CH voiced strong belief that the charter reflects what people living with and affected by dementia have raised in coproducing the document. This should be a model for how everything related to Health and Social Care should be developed in Wales.

AC asked how and in what ways will the charter be extended to other facilities such as care homes. MM stated that they have had Care Home involvement in shaping it. Part of the approach for the workstreams is to be inclusive of care homes, and membership will be inclusive of care homes.

SD asked whether the Charter will be actioned by evidence, and what will the accountability look like? MM confirmed that it will be reviewed. Care fit for VIPS has a whole section based on improvement, which will support the ability to review and assess.

LW asked about the Care Fit for VIPS platform, and asked whether the Wales version will include consideration of the principles around the Welsh Language which are in the Charter, and whether it would be available bilingually? MM mentioned the platform itself will not be bilingual at this stage as it is owned by the University of Worcester, but we have got to the stage where we can ensure that the content is reflective of the Welsh Language principles within the charter.

RO welcomed the use of the Care Fit for VIPS platform to support the Charter, and spoke about the importance of ensuring person centred care of staff in order to achieve person centred care of patients. RO asked whether this will be built in to the tool? MM confirmed that the statements about personhood and looking after the workforce will be promoted in the platform.

SJ thanked MM, NH and CH for their contributions, and asked MS's to highlight the charter with constituents . RhAO stated that he believes the charter will play an important role in moving things forward for people living with and affected by dementia in Wales.

National Care Service for Wales

RhAO mentioned that this is one of the great needs of our ages, to have a service which creates parity and constituency with the NHS, supporting carers both paid and unpaid. RhAO suggested that the group should write to the Chair of the Expert Panel asking for the voices of people living with and affected by dementia to be heard and reflected in the groups work.

CH asked whether there is any lived experience of dementia on the panel's membership? HO mentioned that the panel membership is available on the WG website. CH mentioned that an element of lived experience and voice should be included in every piece of work. Important to lead by example.

Date of Next Meeting?

Late May/ June. SJ asked whether members have any strong feeling towards returning to physical meetings. MI mentioned the ability for hybrid working, and asked for CPG to raise this with Senedd Commission so that people won't be disadvantaged based on where they live.

AOB

LF asked whether the CPG had written to the Minister in light of the motion on Dementia. Agreed that the Chair will write a letter directly to the Minister to ask for an update on the WG's work following the motion.

Next Steps

- Chair of the CPG on Dementia to write to the Chair of the Expert Panel on National Care Service asking for the voices of people living with and affected by dementia to be heard and reflected in the groups work.
- Chair of the CPG to write to the Deputy Minister for Mental Health and Wellbeing to ask for an update on the Senedd Debate